



Welcome to the 2025 Commercial Building Stock Assessment Study (CBSA)!



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General Survey Information

What is the Commercial Building Stock Assessment (CBSA)?

The CBSA collects and analyzes building characteristics and energy use data for commercial buildings and multi-family buildings in the Northwest United States. CBSA data serves as a vital tool for cataloging the characteristics and equipment influencing energy usage in commercial buildings across the region. Conducted every five years, this assessment provides valuable data to understand the region's commercial energy efficiency initiatives and inform future resource planning strategies.



Who sponsors this study?

This important study is sponsored on behalf of the region's utilities by the Northwest Energy Efficiency Alliance (NEEA). NEEA is an alliance of utilities and energy efficiency organizations in Idaho, Montana, Oregon, and Washington that have worked together for more than 25 years to enact permanent market changes that drive energy efficiency and benefit 13 million energy consumers in the Northwest. The 2025 CBSA is endorsed by local utilities throughout the Northwest. Additional information about NEEA and the CBSA study can be found at neea.org/CBSA2025. NEEA has contracted with Westat to coordinate 2025 CBSA activities.

Who is Westat?

Westat is a survey research organization contracted by NEEA to coordinate 2025 CBSA activities. Westat is a renowned survey research company with over 50 years of experience collecting data for government agencies. CBSA Specialists can be contacted at 1-855-668-4857 or CBSA2025@westat.com.

Why are data being requested for only these service addresses?

Approximately 525 commercial buildings and multi-family buildings completed the 2025 CBSA study activities. A respondent from one or more of these participating buildings named your company as an energy utility. The delivery data we ask you to report is for responding buildings at the addresses specified.

How will the 2025 CBSA information be used?



The data your company provides are used to publish aggregate statistics on commercial and multi-family energy usage across the Northwest. The results of this study will provide immense value to the region by allowing us to more effectively characterize current energy loads to meet future demand and by identifying opportunities to save energy and lower utility bills while growing the economy of the Northwest.

Data Security and Confidentiality



How can I be sure that the data will be kept confidential?

All data collected are confidential and stored in compliance with the Federal Information Security Modernization Act (FISMA) "moderate" security level guidelines. The 2025 CBSA results released for public use will be grouped by building type and all personal or identifying information will be removed.



Do you use a secure website for collecting data?

Yes! Westat operates a secure computer facility dedicated to confidentiality and data protection of this and other important studies. Your data will be encrypted and transmitted to and from Westat web servers through the use of Secure Socket Layer (SSL) technology. This proven security protocol is widely used to support e-commerce transactions, server account authentication, and data encryption.



Can I call the Northwest Energy Efficiency Alliance (NEEA) to verify this study?

Yes. The contact is Mike Psaris, Manager, Energy Use Studies. He can be reached at CBSA2025@neea.org. Questions for Westat may be directed to Cindy Good, CBSA Director of Study Operations at Westat, at CBSA2025@westat.com or 1-855-668-4857.

