

2017



2017 Operations Plan

Natural Gas Plan

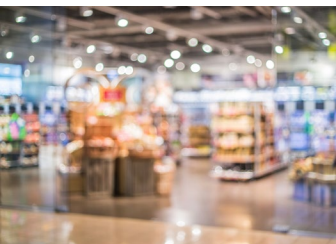


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***Key Indicators
Progress to Business Plan***

Natural Gas Market Transformation Business Plan

Key Principles of Operation:

- No promotion of fuel switching
- No cross subsidies between gas and electric
- Implement gas efforts without diminishing existing electric market transformation work

Key Objectives:

- Build experience working in natural gas markets
- Identify and resolve integration issues
- Drive towards a fully integrated approach to market transformation for the long term.

Major progress & accomplishments in 2016

- Completed **Gas Heat Pump Water Heater** field trial and component refinement research and design
- Built test units, conducted controlled field test and prototype testing for Stone Mountain Technologies **Combi System**
- Conducted lab testing and identified strategy for **Efficient Dryers**
- Launched field study for **Rooftop HVAC** product and conducted research to understand product opportunity
- Identified two potential market transformation opportunities for **Hearth Products**; launched and leveraged market research to increase understanding of energy savings opportunities

Major progress & accomplishments in 2016

- Crafted draft version of portfolio selection criteria
- Leveraged existing NEEA Initiative Lifecycle Process to advance Efficient Dryers and Rooftop HVAC products
- Leveraged cost-sharing opportunities with electric programs to diminish research costs
- Deepened engagement and identified possible partnership opportunities with other efficiency organizations and natural gas utilities
- Increased national awareness of NW approach to Natural Gas market transformation

2017 Operations Plan Summary

2017 Portfolio Key Focus Areas

Business Unit:

- Complete Mid-Cycle Assessment
- Establish cost-effectiveness methodology for market transformation programs
- Approach new organizations for funding

Products:

- Build traction on commercialization for gas heat pump water heaters
- Build relationships with manufacturers to support rooftop units and understand utility needs to support future programs

Scanning Opportunities

2017 Priorities:

- Evaluate low capacity furnace technology
- Evaluate ICE (Internal Combustion Engine) technology for both residential & commercial water heating applications
- Scan for additional combination space and water heat technologies

| Challenges and Risks | Impact | Contingencies & Mitigation |
|--|--|---|
| <ul style="list-style-type: none">• Varying funder interest in scanning activities• Limited to US market presence | <ul style="list-style-type: none">• Limited pipeline – may impact next business cycle• Stakeholder perception | <ul style="list-style-type: none">• Leverage stakeholder relations• Transparency in scanning efforts |

Gas Water Heaters

2017 Priorities:

- Manufacturer engagement
- Create gas product specification
- Rally the gas industry to support this product

| Challenges and Risks | Impact | Contingencies & Mitigation |
|---|---|--|
| <ul style="list-style-type: none">• GE leaving the market• Limited investment from Natural Gas Community | <ul style="list-style-type: none">• Largest manufacturers are uninterested• Proof of concept work needed with alternate technologies | <ul style="list-style-type: none">• Accelerate product development with new innovators• Create value proposition• Deepen industry partnerships |

Rooftop Units

2017 Priorities:

- Pass Initiative Start milestone
- Execute strategic partnership engagement plan
- Understand market channel barriers to inform strategy test plan

| Challenges and Risks | Impact | Contingencies & Mitigation |
|---|--|--|
| <ul style="list-style-type: none">• No verified value proposition | <ul style="list-style-type: none">• Poor market uptake / acceptance• Team cannot solidify MT strategy | <ul style="list-style-type: none">• Complete pilot to understand savings and product costs• Understand condensate legalities• Develop supply chain relationships |

Combination Space and Water Heating (Combi) Systems

2017 Priorities:

- Increase manufacturer engagement to support activities to drive for commercialized product
- Complete Stone Mountain Technologies (SMTI) field study
- Evaluate product value proposition
- Scan for additional technologies

| Challenges and Risks | Impact | Contingencies & Mitigation |
|---|---|--|
| <ul style="list-style-type: none">• Tough value proposition• New construction program needed (dual fuel) | <ul style="list-style-type: none">• May not be cost-effective or too specialized• Slow market uptake | <ul style="list-style-type: none">• Accelerate product development with a new innovator• Create approach for dual fuel programs |

Efficient Dryers

2017 Priority:

- Participate in federal test procedure and specification rulemakings

| Challenges and Risks | Impact | Contingencies & Mitigation |
|---|---|--|
| <ul style="list-style-type: none">• Small market share | <ul style="list-style-type: none">• Small savings• Small impact with supply chain | <ul style="list-style-type: none">• Continue to reach out to other partners |
| <ul style="list-style-type: none">• Lab tests suggest less than ideal consumer experience with qualified products | <ul style="list-style-type: none">• NEEA (and utilities) do not want to put their name behind Energy Star brand | <ul style="list-style-type: none">• Engage with Energy Star• Influence federal test procedure rulemaking, CEE specification, Energy Star Most Efficient specification• Engage manufacturers to influence product development |

Hearth Products

2017 Priorities:

- Complete market characterization and use findings to inform regional strategy
- Finalize low capacity product testing and, if appropriate, support prototype development

| Challenges and Risks | Impact | Contingencies & Mitigation |
|---|--|--|
| <ul style="list-style-type: none">• Funder expectations around this product category differ | <ul style="list-style-type: none">• Inefficient use of resources | <ul style="list-style-type: none">• Set and continue to maintain clear work plan• Continue high funder engagement |

Codes & Standards

2017 Priorities:

- Commercial (OR) & Residential (WA) code development
- Energy Star Advancements
- Residential water heater standard

| Challenges and Risks | Impact | Contingencies & Mitigation |
|---|--|---|
| <ul style="list-style-type: none">• Predictability• Natural Gas funders competing interests in codes | <ul style="list-style-type: none">• Increased staff resources• Stakeholders lose confidence | <ul style="list-style-type: none">• Communication strategy• Increase EE partnerships |

Financial Progress to Business Plan

Natural Gas Budget to Business Plan

| | 2017 Budget (\$M) | 2015 - 2016 Estimated Expenses (\$M) | Total 2015 - 2017 Estimated Expenses | 2015 - 2017 Expenses To Date (\$M) | 5 Year Budget (\$M) |
|---|-------------------------|--|---|--|---------------------------|
| Salary/Benefits | 0.91 | 0.91 | 1.82 | 40% | \$ 4.60 |
| General & Admin | 0.71 | 0.72 | 1.43 | 45% | \$ 3.17 |
| Heat Pump Water Heaters | 0.88 | 0.34 | 1.22 | 28% | \$ 4.42 |
| Combined Space- Water Heating | 0.36 | 0.25 | 0.61 | 29% | \$ 2.08 |
| Hearth Products | 0.17 | 0.14 | 0.31 | 27% | \$ 1.16 |
| Rooftop HVAC | 0.30 | 0.69 | 0.99 | 76% | \$ 1.31 |
| Dryers | 0.03 | 0.07 | 0.10 | 29% | \$ 0.34 |
| Scanning | 0.10 | 0.36 | 0.46 | 61% | \$ 0.75 |
| Codes & Standards and Other Research | 0.29 | 0.00 | 0.29 | 58% | \$ 0.50 |
| Total | \$ 3.75 | \$ 3.48 | \$ 7.23 | 39% | \$ 18.33 |



Thank You

TOGETHER We Are Transforming the Northwest

